

# SPC & WPC Maintenance Guide



## Basic Cleaning & Maintenance

- Regularly sweep or vacuum floors (without a beater brush) with a hard-surface floor wand or upright vacuum on suction only setting.
- Use neutral PH cleaners designed for vinyl flooring.
  - Follow the manufacturer's recommended dilution rates.
- Use clean equipment – dirty equipment only redistributes the dirt.
- **Do not use:**

Steamers and Steam mops - can damage your floor	Abrasive Cleaners or Scrubbing tools
Wax or Mop and Shine Products	Harsh or Caustic Cleaners, Bleach or Chemicals
Restore Shine/Finish Products	Melamine Sponges or Scouring pads

## Spot Protection & Removal

- Remove topical spills immediately.
  - The following substances can cause discoloration: Tar, Nail Polish, Spices, Varnish, Shoe Polish, Paints containing acetone, Lipstick, Solvent-based Paints, Rubber Mats, Coco-Fiber Mats, Asphalt, Permanent Marker Pens, Dyes, Crayons
- Action:
- Apply 91% Isopropyl Alcohol or Denatured Alcohol to a white towel
  - Wipe the spot until the contaminant is removed
  - Repeat as needed making sure to use a clean cloth with the alcohol

## Preventative Measures & Tips on Care

- Maintain an ambient temperature range between 55F – 85°F or average temperature of 70°F and a humidity range of 30%-65%.
- Protect the floor from direct sunlight or intense heat with curtains, blinds, drapes, shears, or solar film to prevent thermal expansion, dimensional changes, and discoloration.
- Protect the floor from hot objects; curling irons, blow dryers, irons, heat guns, electric cookware, wood stoves, malfunctioning appliances, etc.
- Floor Mats:
  - Use floor mats at all entrances to help keep dirt and moisture from being tracked in.
  - Floor mats or area rugs are recommended in high traffic areas and in front of sinks.
  - Mats and area rugs should be slip-resistant with a non-staining backing that will not discolor the floor.
  - **Do not use** Rubber-backed or Coco fiber mats. Rubber products stain vinyl floors.

## Protect your Floor:

- Install Felt Floor Protectors on furniture legs and equipment to help guard against scratches and dents.
  - Chair legs should sit flat and flush to the floor to prevent indentations from curved edges
  - Felt pads should cover the entire base of all furniture legs
  - Keep the felt pads clean by removing grit that can scratch the floor
  - Replace worn felt pads
- Never slide furniture or equipment over unprotected floor, severe scratching and indentations may result.
- Furniture should have evenly distributed weight not exceeding 400 pounds.
- Ensure distribution points are not directly positioned over side or end joints of plank.
- Use soft vinyl castors for rolling furniture.
- **Protective chair mats are required for rolling chairs.**
  - Select a firm smooth-backed mat for hard surface flooring
  - Clean under chair mats to abrasion from debris
  - Do not use studded Carpet Mats on vinyl planks.
    - The small teeth or spikes will severely damage the floor.
- Avoid walking on the floor in high heels, spiked shoes, or any footwear with sharp or pointed bottoms.
- Avoid movement of heavy objects, walkers, wheelchairs (motorized & non-motorized), display racks, heavy rolling traffic or items that may exert extreme stress and damage the floor.

**Retain several planks for repairs in case of accidental damage.**

**Contact your dealer for recommended maintenance and floor care products.** 03/1/23