

SPC & WPC Maintenance Guide



Basic Cleaning & Maintenance

- Regularly sweep or vacuum floors (without a beater brush) with a hard-surface floor wand or upright vacuum on suction only setting.
- Use neutral PH cleaners designed for vinyl flooring.
 - Follow the manufacturer's recommended dilution rates.
- Use clean equipment – dirty equipment only redistributes the dirt.
- **Do not use:**

Steamers and Steam mops - can damage your floor	Abrasive Cleaners or Scrubbing tools
Wax or Mop and Shine Products	Harsh or Caustic Cleaners, Bleach or Chemicals
Restore Shine/Finish Products	Melamine Sponges or Scouring pads

Spot Protection & Removal

- Remove topical spills immediately.
 - The following substances can cause discoloration: Tar, Nail Polish, Spices, Varnish, Shoe Polish, Paints containing acetone, Lipstick, Solvent-based Paints, Rubber Mats, Coco-Fiber Mats, Asphalt, Permanent Marker Pens, Dyes, Crayons
- Action:
- Apply 91% Isopropyl Alcohol or Denatured Alcohol to a white towel
 - Wipe the spot until the contaminant is removed
 - Repeat as needed making sure to use a clean cloth with the alcohol

Preventative Measures & Tips on Care

- Maintain an ambient temperature range between 55F – 85°F or average temperature of 70°F and a humidity range of 30%-65%.
- Protect the floor from direct sunlight or intense heat with curtains, blinds, drapes, shears, or solar film to prevent thermal expansion, dimensional changes, and discoloration.
- Protect the floor from hot objects; curling irons, blow dryers, irons, heat guns, electric cookware, wood stoves, malfunctioning appliances, etc.
- Floor Mats:
 - Use floor mats at all entrances to help keep dirt and moisture from being tracked in.
 - Floor mats or area rugs are recommended in high traffic areas and in front of sinks.
 - Mats and area rugs should be slip-resistant with a non-staining backing that will not discolor the floor.
 - **Do not use** Rubber-backed or Coco fiber mats. Rubber products stain vinyl floors.

Protect your Floor:

- Install Felt Floor Protectors on furniture legs and equipment to help guard against scratches and dents.
 - Chair legs should sit flat and flush to the floor to prevent indentations from curved edges
 - Felt pads should cover the entire base of all furniture legs
 - Keep the felt pads clean by removing grit that can scratch the floor
 - Replace worn felt pads
- Never slide furniture or equipment over unprotected floor, severe scratching and indentations may result.
- Furniture should have evenly distributed weight not exceeding 400 pounds.
- Ensure distribution points are not directly positioned over side or end joints of plank.
- Use soft vinyl castors for rolling furniture.
- **Protective chair mats are required for rolling chairs.**
 - Select a firm smooth-backed mat for hard surface flooring
 - Clean under chair mats to abrasion from debris
 - Do not use studded Carpet Mats on vinyl planks.
 - The small teeth or spikes will severely damage the floor.
- Avoid walking on the floor in high heels, spiked shoes, or any footwear with sharp or pointed bottoms.
- Avoid movement of heavy objects, walkers, wheelchairs (motorized & non-motorized), display racks, heavy rolling traffic or items that may exert extreme stress and damage the floor.

Retain several planks for repairs in case of accidental damage.

Contact your dealer for recommended maintenance and floor care products. 10/01/22