

SPC & WPC Maintenance Guide



Basic Cleaning & Maintenance

- Regularly sweep or vacuum floors (without a beater brush) with a hard-surface floor wand or upright vacuum on suction only setting.
- Damp mop with a neutral PH cleaner designed for vinyl flooring.
 - Follow the manufacturer's recommended dilution rates.
- Use clean equipment – dirty equipment only redistributes the dirt.
- Do not pour water or any liquid directly on floor or use an excessively wet mop that will puddle or leave excessive moisture on the planks.

DO NOT USE:

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| Steamers and Steam mops | Restore Shine/Finish Products | Harsh or Caustic Cleaners, Bleach or Chemicals |
| Wax or Mop and Shine Products | Abrasive Cleaners or Scrubbing tools | Melamine Sponges or Scouring pads |

Spot Protection & Removal

- Remove topical moisture immediately.
- Some substances may discolor and damage the floor such as Tar, Nail Polish, Spices, Varnish, Shoe Polish, Paints containing acetone, Lipstick, Solvent-based Paints, Rubber Mats, Coco-Fiber Mats, Asphalt, Permanent Marker Pens, Dyes, and Crayons.
- Corrective Action:
 - Dampen a white towel with 91 % Isopropyl Alcohol or Denatured Alcohol (*natural product*).
 - Wipe the spot until the contaminant is removed.
 - Repeat as needed making sure to use a clean Alcohol dampened cloth.

Preventative Measures & Tips on Care

- Maintain an ambient temperature range between 55F – 85°F or average temperature of 70°F and a humidity range of 30%-65%.
- Protect the floor from direct sunlight or intense heat with curtains, blinds, drapes, shears, or solar film to prevent thermal expansion, dimensional changes, and discoloration.
- Protect the floor from hot objects, curling irons, blow dryers, irons, heat guns, electric cookware, wood stoves, malfunctioning appliances, etc.
- Apply flexible silicone caulk in the expansion gap between the floor and wet areas such as bathtubs and shower pans.
- Floor Mats:
 - Use floor mats at all entrances to help keep dirt and moisture from being tracked in.
 - Floor mats or area rugs are recommended in high traffic areas and in front of sinks.
 - Mats and area rugs should be slip-resistant with a non-staining backing that will not discolor the floor.
 - Do not use Rubber-backed or Coco fiber mats. Rubber products stain vinyl floors.

Protect your Floor:

- Install Felt Floor Protectors on furniture legs and equipment to help guard against scratches and dents.
 - Chair legs should sit flat and flush to the floor to prevent indentations from curved edges
 - Felt pads should cover the entire base of all furniture legs
 - Keep the felt pads clean by removing grit that can scratch the floor
 - Replace worn felt pads
- Never slide furniture or equipment over unprotected floor, severe scratching and indentations may result.
- Furniture should have evenly distributed weight not exceeding 400 pounds.
- Ensure distribution points are not directly positioned over side or end joints of plank.
- Use soft vinyl castors for rolling furniture.
- **Protective chair mats are required for rolling chairs.**
 - Select a firm smooth-backed mat for hard surface flooring
 - Clean under chair mats to avoid abrasion from debris
 - Do not use studded Carpet Mats on vinyl planks.
 - The small teeth or spikes will severely damage the floor.
- Avoid walking on the floor in high heels, spiked shoes, or any footwear with sharp or pointed bottoms.
- Avoid movement of heavy objects, walkers, wheelchairs (motorized & non-motorized), display racks, heavy rolling traffic or items that may exert extreme stress and damage the floor.
- Retain several planks for repairs in case of accidental damage.
- **Safety Caution: The surface of Resilient Floors changes during wet cleaning and finish applications. Use appropriate safety measures.**

Contact your dealer for recommended maintenance and floor care products.